



HCCP Board of Governors Spotlight: Laurie Fritz

Director of Quality Assurance
Kansas Housing Resources Corporation

I began my career with Kansas Housing Resources Corporation (KHRC) 17 years ago as a Compliance Officer. After a few years of performing Management and Occupancy Reviews for the Performance-Based Contract Administration division, I transitioned to the Asset Management Division and later became the Director of Asset Management. This role allowed me to oversee compliance activities for several different affordable housing programs. Currently, I am the Director of Quality Assurance for KHRC. While at KHRC, I became a NAHMA-certified trainer of the Certified Professional of Occupancy (CPO) and Fair Housing Compliance (FHC) designations and have conducted multiple trainings to hundreds of owners, agents and managers across the state of Kansas, at the Kansas Housing Conference and at NAHMA conferences. I am a graduate of Washburn University of Topeka with a degree in business management.

Question: How has the HCCP designation impacted your career?

The HCCP is the premier designation of the Low-Income Housing Tax Credit (LIHTC) program and provides agencies, general partners, industry leaders and peers with a level of confidence regarding my knowledge and commitment to the LIHTC industry. I took the prep class before the HCCP exam and

found the instructors are dedicated to teaching the nuances of LIHTC compliance and provide the foundation you need to continue your work in the LIHTC industry.

Question: How did you get into the LIHTC industry?

My career in the LIHTC industry began on-site as a property manager. I applied for a job as a property manager and can remember thinking, “How hard can this be?” I had no idea what a tax credit was or how it applied to housing.

I quickly learned about affordable housing and the benefits of the tax credit housing program. I managed a scattered site of 314 Low-Income Housing Tax Credit units. After a few years on-site, I began working for the Housing Finance Agency for Kansas.

Question: What are your day-to-day responsibilities?

As the Director of Quality Assurance, my primary responsibilities include conducting quality assurance review of the programs, processes and services performed by KHRC. I also perform internal audits to ensure our programs are meeting the requirements of Federal and State regulations.

Question: What helped with your success in the LIHTC industry?

I have had some amazing mentors during my career in the LIHTC industry. From the management agent regional managers to the Directors at KHRC, each have taught me the importance of affordable housing and how to treat people with dignity. The programs our agency administers are helping some of the most vulnerable populations in Kansas, and our job is to help Kansans access the safe, affordable housing they need and the dignity they deserve.

Question: What’s your favorite hobby?

I love spending time with my family and volunteering at our local church.