## Code of Ethics

As a Certified Graduate Associate in good standing, I believe in, and accept, the responsibilities and obligations inherent in providing building industry products and services. Basic to these ethical beliefs, I agree to abide by and support the following objectives:

## I Pledge:

TO CONDUCT my business affairs with professionalism and skill.

TO PROVIDE the best product and service value possible.

TO PROTECT the builder and consumer through the use of high quality materials backed by integrity and service.

TO MEET all of my financial obligations in a responsible manner.

TO COMPLY with the spirit and letter of my business contracts, and manage all of my employees with fairness and honor.

TO KEEP informed regarding public policies and other essential information which affect my business interests and those of the building industry as a whole.

TO COMPLY with the rules and regulations prescribed by law and government agencies for the health, safety, and welfare of the community.

TO PROVIDE timely response to items covered under warranty.

TO SEEK to resolve any controversy in which I may become involved through non-litigation dispute resolution mechanism.

TO NOT ATTEMPT to injure, with malicious intent, either directly or indirectly, the professional reputation, prospects, practice, or employment of another building industry product or service provider.

TO SUPPORT and abide by the decisions of the association in promoting and enforcing this Code of Ethics.

All work will meet the requirements as set forth in the "Residential Construction Performance Guidelines for Certified Graduate Associates."

As a Certified Graduate Associate, I assume the full responsibilities of this Code of Ethics freely, and am solemnly mindful that these responsibilities are a part of my obligation as a Certified Graduate Associate. I pledge my support to this Code of Ethics.

Certified Graduate Associate's Signature Date

